FAQs for Damaru Games 1 Year Play & Win Campaign

- 1. How can I participate in the Damaru Games 1 Year Play & Win Campaign? To participate, you must subscribe to Damaru Games. You can subscribe by dialing the short codes *31115*1# for the 1 Year 3 Days Installment Plan, or *31115*2# for the 6 Months 3 Days Installment Plan. Alternatively, you can subscribe via our website at http://damarugames.com
- **2.** What is the duration of the Damaru Games 1 Year Play & Win Campaign? The campaign will run for a full year, starting from Baisakh 1, 2081, to Chaitra 31, 2081.
- **3. How are the winners determined in the Damaru Games Tournament?** Winners are determined based on their positions on the Leaderboard, which is updated regularly and can be viewed on our website's sidebar titled "Leaderboard."
- 4. What games are included in the Damaru Games 1 Year Play & Win Campaign?

Weekly Game: Cliff-Diving
Monthly Game: Wheelie
Quarterly Game: TakeOff
Yearly Game: HopHop

- 5. What are the prizes for the top players in the campaign?
 - Weekly: Rs 500 recharge to 3 top winners.
 - Monthly: Boat Airdopes 141 worth Rs 3000 to 3 top winners.
 - **Quarterly:** Samsung A34 5G phone worth Rs 50,000 to 1 winner.
 - Yearly: 1 scooter/bike worth Rs. 3.5 Lakhs to 1 winner.
- **6. How can I check my position on the Leaderboard?** You can view your position by visiting our website and checking the sidebar "Leaderboard."
- **7. Can I participate in the campaign without subscribing to Damaru Games?** No, participation requires a subscription to Damaru Games.
- **8.** How do I claim my prize if I win? Weekly prizes are credited directly as a recharge. For other prizes like Boat Airdopes, Samsung A34 5G, and the scooter/bike, you need to visit the nearest Ncell center.

- **9.** Are there any additional fees for participating in the Damaru Games 1 Year Play & Win Campaign? No, there are no additional fees. Subscription to Damaru Games is the only requirement.
- **10. Can I participate in the campaign if I am not from Nepal?** Currently, the campaign is open only to residents of Nepal who have an Ncell Sim Card.
- **11.** Is there an age restriction to participate in the Damaru Games Tournament? The campaign is open to participants of all ages, but please ensure you meet any legal age requirements for mobile gaming in your region.
- **12.** How frequently will the Leaderboard be updated? The Leaderboard is updated regularly, allowing players to track their progress throughout the campaign.
- **13.** Can I transfer my prize to someone else if I win? Prizes are non-transferable and must be claimed by the winner as per the specified claim process.
- **14. How can I contact Damaru Games for further inquiries?** For any additional inquiries or assistance, you can contact our customer support through the provided contact details on our website or at 9801140703 / 9801108288.
- **15. What happens if I miss paying the installment fee?** Your score will remain as it was before, but ensure timely payments to avoid any interruptions in your campaign participation.
- **16. How will the winners be informed?** Winners will be notified by our office within 2 working days of winning.
- **17. Do I need to submit any documents to claim the prizes?** Yes, a National ID card must be submitted to claim the prizes. For non-registered SIM users, additional verification at an Ncell center is required.
- **18.** How will the winners receive the prizes? Monthly, quarterly, and yearly prize winners need to visit the nearest Ncell Center to collect their prizes. Weekly prizes will be automatically topped up to the winner's SIM card.
- **19. Where can I see the list of past winners?** All past winners are published on the Damaru Games website http://damarugames.com